

QUESTIONS ABOUT QC (QUALITY CONTROL) NUMBERS

What is a QC Number?

QC stands for Quality Control and it is intended to ensure that the product is manufactured to a defined set of requirements by the manufacturer. It is used to minimize product defects and increase the quality of the product. It is also used to identify the product when there is an issue.

Each QC Number is specific to the item and can be used to trace back **where**, **when**, and **which** assembly line the item was made from.

Why do we ask for a QC Number?

We use this number to verify that the product is from DEPO and to pin point which batch the item is from to better assist you when you run into an issue with our product. The manufacturer asks for the QC Number for warranty purposes, to locate the source of the problem internally therefore to be able to improve the quality in the future.

What does a QC Number look like?

It is an **7 or 8 digit number** printed in white or blue ink created by the manufacturer.

Where can I find the QC Number?

It is usually located at the top or back of the product. Below are examples of the QC Number.



The QC Number can also be labeled on a sticker like the example below.



Thank you in advance for your cooperation we appreciate it.